

Customer Portal Quick Reference Guide



Logging In

Go to <http://customer.coriant.com> and enter your log-in credentials.

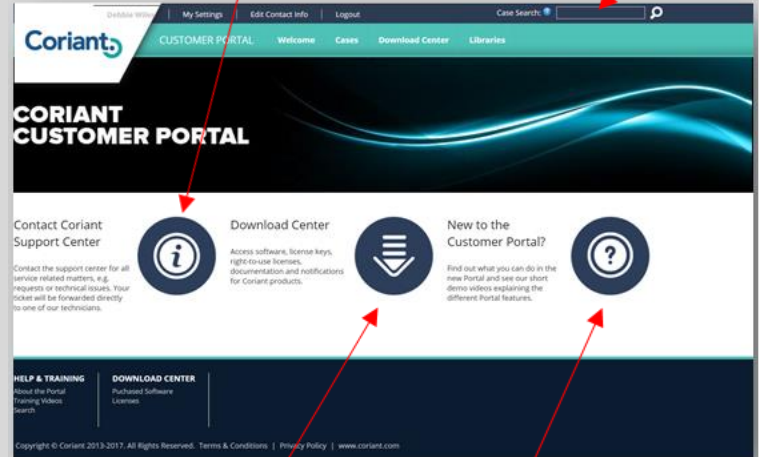
Your log-in credentials were sent to you in an email from Coriant Customer Portal (services@coriant.com).

Welcome Page

The first page you see upon logging in. This page is the access point to all parts of the Portal.

Request technical support in the Support Center.

Look up the status of a case using the Case Search.

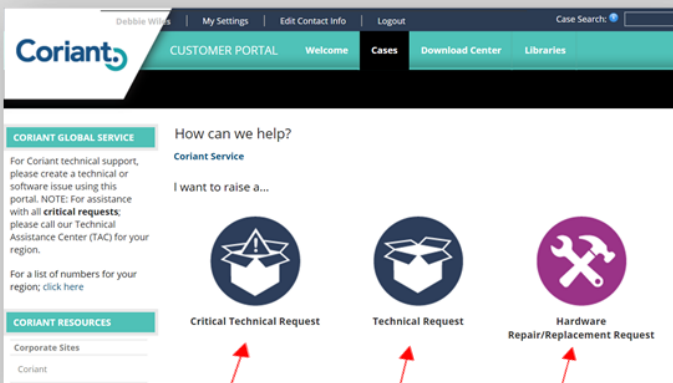


Access Coriant product software and documentation via the Download Center.

Watch training videos to learn how to use the Portal.

Support Center

Come here when you need to raise a new case with Coriant Technical Support.



View a list of contact numbers to obtain technical assistance for a critical issue.

Use this link to request Technical Support.

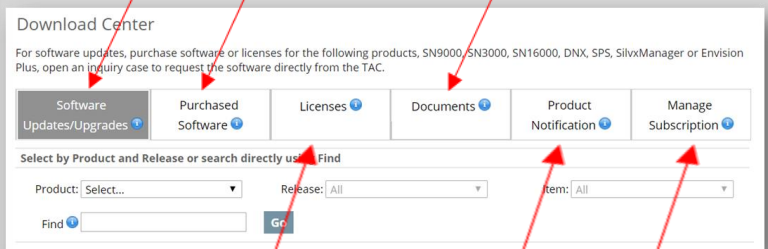
Use this link to request Hardware Services.

Download Center

Convenient access to Coriant software, license keys, documentation, and product notifications for the products you've purchased.

Search and download Coriant software.

Search and download product documentation.



Obtain license keys for installing software.

As available by account. Search and view Product Notifications, and manage your subscriptions to email alerts.

Where to Get Training

Short training videos are available in the Portal to help you learn how to use Portal features. To see the entire collection of training videos, click on **Training Videos** in the bottom right navigation panel.

HELP & TRAINING
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